

Appendix A: Progress on Corporate Plan Actions



Outcome: Improving the happiness and wellbeing of residents

Activity type: Do

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
1. Refresh Huntingdonshire's Community Strategy via a new Residents Outcome Strategy – linking Community and Health, building on the Place Strategy findings.	CLlr Pitt	Scope agreed with portfolio member. Approach will encompass 'Community, Health & Wealth' and consider a Huntingdonshire approach to Community wealth building. Outline draft produced and sent to portfolio member for comment. Completion date dependent on appetite/ requirement for deliberative democracy input into process.	↔	G	Need to consider interface with social value in procurement work.
2. Deliver the skills and employment workstream of the UK shared prosperity programme.	CLlr Pitt	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'UK Shared Prosperity Fund Programme' under the Forward-Thinking Economic Growth outcome. This work also provides a contribution to Action 12.			

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
3. Run a pilot with new movers to the area which seeks to support positive outcomes from residents' first arrival in Huntingdonshire.	Cllr Pitt	IT microsite agreed with specific quick-response (QR) code. Suite of offer including One Leisure use agreed. Initial design of leaflet produced. Revenues & Benefits have confirmed leaflets can be sent with new Council Tax account documentation. Evidence suggests such an approach is not useful as part of new tenancy process in social accommodation. We are reviewing this aspect of the action.	↑	G	New Council Tax account leaflet to commence distribution on an ongoing basis from Q4.
4. Listen to local residents and respond to their input on service delivery.	Cllr Conboy	A short online survey was carried out in November on the Let's Talk Huntingdonshire website which sought the views of residents on the council's priorities within the Corporate Plan. There was around 280 responses to the survey which was open for around two weeks.	↔	G	The findings from the survey will help inform potential actions for the Corporate Plan refresh in early 2024.



Outcome: Improving the happiness and wellbeing of residents

Activity type: Enable

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
5. Formally build assessments of the impact on the Corporate Plan priorities into Council decision making.	Cllr Hassall	An updated tool to assess against Corporate Plan priorities has been piloted with Cabinet in considering ideas for new projects. This is ready to be developed into a working model for Strategic Board in Q4.	↔	A	The tool has helped in prioritising and filtering a broad set of ideas into ones that will have strategic benefit, achievability and directly contribute to the delivery of the Corporate Plan. This screening has ensured appropriate allocation of time and effort to develop ideas in more detail through the Council's new ideas process.
6. Refresh our Social Value Procurement Policy and work with other local anchor institutions to encourage them to do the same.	Cllr Mickelburgh	Work has continued with Anglia Ruskin University to develop the Council's Procurement policy to incorporate greater focus on social and environmental impacts whilst still achieving value for money. A draft of the policy is planned for Q4.	↔	A	Training will be delivered alongside the reviewed Procurement policy introduction to provide a consistent message.



Outcome: Improving the happiness and wellbeing of residents

Activity type: Influence

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
7. Work via the Integrated Care System to seek to embed an approach which places a focus on activity in the long-term interests of residents in ways of working across system partners.	Cllr Pitt	Delivery underway and progress monitored by specific project board. Delivery will continue until end of June 2024 (one year from commencement). Funding can be rolled forward.	↓	A	Amber status relates to current delivery trajectory against bid targets. Remedial actions being considered by project board, including deployment of uncommitted resource.
8. Continue to work with statutory partners to secure improvements to transport options for Huntingdonshire, including active travel.	Cllr Wakeford	Strategic infrastructure covered in action 39. Ongoing work in relation to Bus Strategy with Cambridgeshire and Peterborough Combined Authority (CPCA). Active engagement with CPCA on St. Ives Improvements (which is a subset of work associated with the A141) and includes packages of works to improve Non Motorised Users (NMU) opportunities in and around St. Ives. In addition, opportunities for a bus interchange in Ramsey area being explored with CPCA to include active	↑	G	Renewed focus on improving affordable bus connectivity to and within Huntingdonshire. This is alongside maximising opportunities to improve active travel routes connecting residents to education, jobs and services, offering a healthy and convenient alternative to the use of the private motor vehicle.

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
		travel opportunities as part of rural connectivity.			
9. Formally engage with relevant stakeholders, residents and businesses to explore how place strategy priorities are transformed into practical delivery.	Cllr Conboy	The journey groups are progressing, health embedded and inclusive economy are making progress, and following the Climate Conversation, we are on the cusp of being able to commence the launch of the Environmental Innovation steering group with potential steering group members identified for the inaugural meeting. Work is underway to develop a festival of Huntingdonshire during 2024 and Overview and Scrutiny input is being sought in January. This is a direct action in response to the request for more Councillor collaboration on Huntingdonshire Futures. The feedback will help develop a co-creation plan which will be completed in Q4.	↔	G	The Festival of Huntingdonshire will now be launched in connection with Huntingdonshire Day instead of taking place on Huntingdonshire Day, which reflects the input from Councillors. Given the deeper co-creation of the Festival, the start of the Environmental Innovation Journey will be delayed until Q1 2024/25.
10. Explore a campaign which seeks to extol the virtues of spending local and being physically active. Reviewing the benefits that places like Preston, Wigan and	Cllr Taylor	We have reviewed the work of others and the progress to date on the Corporate Plan and Place Strategy. Clear links to resident outcomes, employment and the role of anchor tenants	↑	G	Campaign will be included as part of the refresh of the Community Strategy.

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
East Ayrshire have gained from this approach.					



Outcome: Keeping people out of crisis

Activity type: Do

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
11. Resource and lead a key change programme which reviews the way we support residents in need across a range of local providers. This will see us work with partners to review and define ways of working, particularly around financial distress. Seeking to develop more holistic support which address root	Cllr Pitt	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Financial Vulnerability For Residents Programme' under the 'Keeping People Out of Crisis' outcome.			

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
causes and prevent issues escalating.					
12. Develop proposals to pilot activity to use Council debt data to target support before people enter crisis.	Cllr Ferguson	Final Corporate Leadership Team and Cabinet agreement and text message provider identified. Expected launch in Q4.	↑	G	Similar position to Quarter 2 update - no impact change.



Outcome: Keeping people out of crisis

Activity type: Enable

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
13. Recognise that community sector partners are often the first point of call for those in a community, and as such we will work with community groups to explore appetite and define	Cllr Pitt	Community based delivery forms an integral part of delivery of Action 7. Also we are redesigning 'We Are Huntingdonshire' to provide easier access to support from our Residents Advice & Information team.	↔	G	Ongoing support to our 'Do, Enable and Influence' approach at HDC.

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
shared ways of working.					
14. Deliver our health inequalities project in partnership with our community and continue to work with health to seek funding opportunities and identify ways to maximise the contribution of our leisure service to health improvements.	Cllr Pitt	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Community Health Prevention' under the 'Improving the Happiness and Wellbeing of Residents' outcome.			



Outcome: Keeping people out of crisis

Activity type: Influence

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
15. Work with partners to explore options as to how we use early warning signs as	Cllr Pitt	Refer to previous updates. We Are Huntingdonshire (WAH) update underway - complete for public facing	↔	G	Broadening access to high quality information and support for both the public and VCS partners.

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
opportunities to seek to offer support, with a view to preventing needs escalating.		section, now underway for VCS partners section.			
16. Continue to work with statutory partners to secure improvements to transport options for Huntingdonshire, including active travel.	Cllr Wakeford	This is a two year action with work profiled for 2024/25. A member workshop has been set up to identify the priority sites for active travel studies and the council has been in contact with Sustrans and Active Travel England so that the studies can be scoped and undertaken in 2024/25.	↔	G	Given other immediate priorities most of the funding for the studies has been shifted to 2024/25 as this is when the studies will be undertaken.
17. Work proactively with partners to promote safety and address issues at the earliest opportunity.	Cllr Pitt	The CSP has continued to meet and representation has been widened to ensure all partners are represented. The Partnership agreed to apply to the OPCC for funding for a Problem Solving Officer, this has been approved and the post is out to advert. This is for a 14 month contract to work directly with residents, Town and Parish Councillors as well as Members.	↔	G	The recruitment of a Problem Solving Officer will bring additional resource to the Partnership. This will result in a point of contact at a low level for communities as well as Councillors, to be able to identify issues and respond quickly before they escalate.



Outcome: Helping people in crisis

Activity type: Do

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
18. Continue to support those impacted via the cost-of-living crisis via a partnership approach which seeks to deal with not just the presenting issue, but wherever possible the cause of it.	Cllr Pitt	Closely aligned with action 15. Training and promotion of the Social Solutions tool is ongoing and we are updating it as part of the review and update of 'We Are Huntingdonshire'. We are closely working with the Cambridgeshire County Council to understand the impact of the national withdrawal of Household Support Fund at the end of the financial year (ongoing).	↔	G	Better aligning our offers to respond to the continuing nature of the cost of living crisis during a period where the support landscape is changing.
19. Continue to support refugees and other guests, seeking to support good community relations and smooth transition into long-term residency or return home.	Cllr Pitt	HDC is supporting Ukrainian families, Afghan entrants to the UK and asylum seekers placed in Huntingdonshire by the Home Office. We work closely with our community and local partners and in Q3 the Home Office closed The Dolphin Hotel as a location to house asylum seekers and moved all the occupants to locations outside the district.	↔	G	There are 300+ Ukrainian guests, 8 Afghan families and a small number of asylum seekers housed by the Home Office in private rented accommodation within the District. All have been supported well by the District Council and our communities.



Outcome: Helping people in crisis

Activity type: Enable

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
20. Formally propose to partners that we build financial, social and physical solutions into crisis management. Reducing the likelihood of crises repeating in the future.	Cllr Pitt	Transfer to a business as usual (BAU) approach now the Integrated Care System Outcomes Framework has been agreed. Continue to raise through Integrated Neighbourhood Boards, Place Board and other partnership structures.	↔	G	Ongoing shift towards greater partnership working, recognising the defined functions and responsibilities various partner organisations have, but understanding that crisis can be best managed and prevented by working together to address causes as well as crisis itself. This requires ever closer partnerships and our work is enabling that.



Outcome: Helping people in crisis

Activity type: Influence

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
21. Continue to champion WeAreHuntingdonshire	Cllr Pitt	Ever more closely aligned with Actions 15 and 18. Championing WAH continues (e.g. adverts in Warm Spaces	↔	G	Ongoing shift towards greater partnership working, recognising the defined functions and responsibilities

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
.org and other cross cutting sources of information to deliver services that are convenient for the resident rather than structured around the organisation delivering them.		handbook to be published in Jan 2024). Partner section of WAH has been reviewed and is being updated.			various partner organisations have, but understanding that crisis can be best managed and prevented by working together to address causes as well as crisis itself. This requires ever closer partnerships and our work is enabling that.
22. Formally engage with relevant stakeholders, residents and businesses to explore how place strategy priorities are transformed into practical delivery.	Cllr Conboy	The journey groups are progressing, health embedded and inclusive economy are making progress, and following the Climate Conversation, we are on the cusp of being able to commence the launch of the Environmental Innovation steering group with potential steering group members identified for the inaugural meeting. Work is underway to develop a festival of Huntingdonshire during 2024 and Overview and Scrutiny input is being sought in January. This is a direct action in response to the request for more Councillor collaboration on Huntingdonshire Futures. The feedback will help develop a co-creation plan which will be completed in Q4.	↔	G	The Festival of Huntingdonshire will now be launched in connection with Huntingdonshire Day instead of taking place on Huntingdonshire Day, which reflects the input from Councillors. Given the deeper co-creation of the Festival, the start of the Environmental Innovation Journey will be delayed until Q1 2024/25.



Outcome: Improving Housing

Activity type: Do

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
23. Complete Mid Term Review of the Housing Strategy. The Housing Strategy was completed in 2020, this review will enable us to take into account recent studies of need and Census data.	Cllr Wakeford	The Mid Term Review of the Housing Strategy was agreed by Cabinet on the 20th June 2023.	↔	G	The review has enabled us to align our housing activities with the Corporate Plan and understand the most up to date data to support delivery. This strategy has been shared with our Registered Provider (RP) partners.
24. Adopt First Homes Position Statement. Until the update of the Local Plan is completed it is necessary to complete a position statement on First Homes.	Cllr Wakeford	The First Homes Position Statement was agreed by Cabinet on the 20th June 2023.	↔	G	This enables the Council to influence the delivery of First Homes in the district. Our first site in Spaldwick has had the benefit of this approach and has protected the rented element on site. Development Management officers are aware of the position statement. So far there seems to have been little interest in this tenure from developers in the district.
25. Adopt new Tenancy Strategy to support people to live healthy and independent lives.	Cllr Wakeford	The Tenancy Strategy was adopted at Cabinet in July 2023.	↔	G	The Strategy provides guidance on how the Council expect tenancies to be managed in the district and aims to influence Registered Providers (RPs)

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
					approach in their tenancy policies. This Strategy will be referenced in the RP Forum in November 2023.
26. Maximise use of Council owned sites to deliver housing, for example working with the Longhurst Group.	Cllr Wakeford	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Affordable Housing Project' under the 'Improving Housing' outcome.			



Outcome: Improving Housing

Activity type: Enable

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
27. Maintain the level of new housing delivery, which meets the needs of Huntingdonshire residents, including the type of home and tenure (open market and social housing).	Cllr Wakeford	Work is ongoing with our partner Housing Association to maintain the delivery of new homes to meet our yearly target mad we continue to engage with them on a quarterly basis to ensure this is achieved. We are also providing timely advice on potential new schemes that will look to deliver homes over the next two years.	↔	G	The delivery of new homes is essential to meet the need for affordable housing in the district, demand cannot be met purely by the re-let of existing stock owned by Housing Associations.

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
28. Work in partnership to look at best practice and funding to improve housing conditions, including retrofit programmes in social and private housing.	Cllr Wakeford	Officers have previously shared the recently adopted policies that have been agreed at Cabinet with RPs, and at the beginning of November 2023 we held the first RP conference for a number of years. The conference was attended by the main stock holding associations and there was a presentation on the Internet of Things and the sensors that can help them to monitor conditions in their properties. This conference also enabled us to begin a deeper conversation about retrofit and carbon reduction with the Landlords present.	↔	G	As part of the Council's enabling role, we look to influence RPs' management of their homes. The recent RP conference has enabled the Council to share information on the Smarter Towns programme but also make them aware of the support the Council can offer in this area.



Outcome: Improving Housing

Activity type: Influence

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
29. Work with Registered Providers to improve conditions in	Cllr Wakeford	Work has paused on the regeneration project due to staffing changes at Places for People (P4P). A meeting	↓	A	This will result in the demolition of existing unfit accommodation, with the provision of new affordable

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
existing accommodation through regeneration schemes.		took place between their new Development Manager and our Regeneration and Housing Delivery Manager at the end of December 23. At a similar time, a meeting took place between our Chief Executive and the Corporate Director (People) and P4P's new Executive Director to discuss a variety of issues and the importance of this regeneration project was noted. This project is expected to be reconsidered by P4P in Q1 24/25.			housing which is not only built to current Building Regulations but will better meet the needs of the district. There is also the potential to provide a net increase in dwellings.
30. Work with Health and Social Care Providers to explore future models of housing, support and care enabling people to live independently for longer.	Cllr Wakeford	Work continues with Cambridgeshire County Council on the demand for specialist housing. We now have the completion of the demand profiles for older persons accommodation, and await a presentation by the commissioning team on demand Learning Disability & Mental Health in early December 23. The commissioning team now routinely attend Housing Board.	↔	G	The information provided by our County Council colleagues will not only highlight the type of housing required in the district, but it also supports the commissioning activity of the County Council.



Outcome: Forward-thinking Economic Growth

Activity type: Do

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
31. Promote Huntingdonshire as a destination for high value inward investment, prioritising businesses that are proactively reducing their carbon emissions. Annual report on activity produced.	Cllr Wakeford	Both the Invest and Made in Huntingdonshire workstreams continue. The focus for this quarter included hosting a CEO breakfast roundtable to hear views and feedback from companies on the business environment along with market opportunities and challenges. New inward investment enquiries and support existing investors to expand and to support with skills, funding and transportation enquiries.	↔	G	Case studies continue to showcase innovation and technology deployment across the district. New enquiries are being received from the retail sector for both new investment and support for cost of living and general market conditions.
32. Deliver Year 1 of a programme of UKSPF funded business support activities, including Green Business Grants and support for start-ups and small and medium-sized enterprises (SMEs) to grow.	Cllr Wakeford	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'UK Shared Prosperity Fund programme' under the 'Forward-Thinking Economic Growth' outcome.			

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
33. Scope the refresh of the Huntingdonshire Economic Growth Strategy and produce quarterly economic insights report.	Cllr Wakeford	An overview of the progress on actions contained within the 2020 Ready to Recover document will be published in Q4. A refresh and updated Economic Growth Strategy will be commissioned during 2024.	↔	A	No immediate impact as this work is being planned and scoped.
34. Continue the delivery of the Market Town Programme, including completion of the Accelerated Programme, ongoing delivery of Future High Street projects in St. Neots, development of new Retail Hub activity in Ramsey, and delivery of UKSPF funded Vibrant Communities project.	Cllr Wakeford	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Market Town Programme' under the 'Forward-Thinking Economic Growth' outcome.			
35. Commence the update to the adopted Local Plan including refreshing the evidence base, starting community engagement and a call for sites.	Cllr Sanderson	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Local Plan' under the 'Forward-Thinking Economic Growth' outcome.			



Outcome: Forward-thinking Economic Growth

Activity type: Enable

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
36. Work with intermediaries, professional service networks, investors and developers to understand the health of the economy, develop responses and attract investment.	Cllr Wakeford	Inaugural meeting held in October with 17 attendees from a variety of service industries. An overview of the Huntingdonshire Futures programme, Shared Prosperity Funding and Services from the Economic Development team were presented. A Q&A session was held to receive market feedback and share information on business environment through the specialisms of the organisations. A successful first event with positive feedback and a desire to work in partnership. Schedule of quarterly meetings now in place with a LinkedIn group to share ideas and opportunities in-between meetings.	↔	G	We received positive feedback and heard a desire to work in partnership from attendees at the first event. This will inform future quarterly meetings.



Outcome: Forward-thinking Economic Growth

Activity type: Influence

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
37. Work with the CPCA and partners to complete a review of the future demand for Further Education (FE) provision in the St. Neots area and development of the Local Skills Implementation Plan, prioritising connections between FE provision and local employers aligned to core growth sectors.	Cllr Wakeford	Procurement has completed and awaiting standstill period before contractor can commence. This project is still rated Amber due to external factors outside of HDC's control (capacity and resource constraints at the CPCA). We are awaiting an update from CPCA as to the new Senior Responsible Officer (SRO) for Further Education (FE) Cold Spots work across Cambridgeshire owing to recent personnel changes.	↔	A	No immediate impact as this work has not yet commenced.
38. Influence the implementation of the CPCA Economic Growth Strategy and commissioning of future business support provision.	Cllr Wakeford	Economic Development are engaged with the CPCA on workstreams including Devolution 2, Visioning and State of the Region work. It is also a partner in a new Economic Advisory Group to shape the future priorities and funding opportunities linked to Devolution. Work is ongoing regarding	↔	G	No immediate impact as work is ongoing.

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
		commissioning of future business support provision.			
39. Influence delivery of infrastructure including East West Rail, A428, A141 Strategic Outline Business Case and future Transport Strategies.	Cllr Wakeford	A141 monthly board meetings underway and broad corridor agreed to enable progression of live planning applications (Ermine St and Grange Farm). Developers engaged with CPCA. Member panel expected to be convened in Q4. This is alongside a programme of local improvements for St. Ives. Notwithstanding delay to original proposal in 2018, project is on track. A428 broke ground in December 2023 and quarterly strategic stakeholder meetings held including HDC & CCC members. Development Consent Order (DCO) requirements being engaged upon and determined collaboratively with the Greater Cambridge Shared Planning (GCSP) and CCC. East West Rail conversations ongoing and remains in pre-submission phase. Ongoing engagement with CPCA regarding Bus Strategy and integrated NMU (non-motorised users) including exploration of a travel hub to the north of the district (Ramsey area).	↔	G	The outcome of this work will inform opportunities to minimise reliance on the car, increase connectivity to and within Huntingdonshire to access services, education and jobs. In addition it will afford opportunities to improve healthy outcomes for residents through increased non-motorised options.



Outcome: Lowering our Carbon Emissions

Activity type: Do

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
40. Review our assets to improve energy efficiency and reduce the carbon impact of our buildings.	Cllr Davenport-Ray	An update on the progress towards lowering the Council's Carbon Emissions through utility use was delivered to Overview and Scrutiny on 4th January. The full business case for the investment in additional solar has been completed and is ready to apply for the next round of government funding. The business case developed has been based on a comprehensive survey funded from a government scheme.	↔	G	The work to develop the detailed business case will allow Council priorities for investment to be proposed. This work is allowing the options for investment to be explored to see if the improvements may be implemented earlier without relying on government funding to support the business case.
41. Deliver Fleet Review Plan for lower carbon alternatives for service delivery.	Cllr Davenport-Ray	Linked to the Hydrogenated Vegetable Oil (HVO) work - trial ending June 2024. Work to consider all fleet requirements with Energy Savings Trust completed. Work with Local Partnerships to shape options and timelines commencing. The Fleet Decarbonisation Plan will be reported in March 2025.	↔	G	There are no impacts to report at this stage.

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
42. Deliver Energy Strategy.	Cllr Davenport-Ray	Quotations are being obtained and reviewed to assist with delivering the Buildings Energy Strategy. The detailed business case for investment in solar supports the writing of the strategy.	↔	G	Demonstrating a clear accountable Energy Strategy will deliver our carbon targets and demonstrate good practice.
43. Establish Climate Conversation to openly account against the Climate Action Plan, listen to feedback from local people, evaluate priorities, develop actions towards Environmental Innovation (Place Strategy).	Cllr Davenport-Ray	Stakeholder and Community Events held in November 2023. Attended by local Town and Parish Councils, local Environmental and Community Groups and local businesses to share an engaging space to communicate progress, knowledge, local projects and encourage and inspire others.	↔	G	The Climate Conversation has already facilitated a space for communities and businesses to learn from one another. HDC has proven credible climate leadership showing how we are taking action to 'Do' as well as 'Enable and Influence' our Partners to affect Climate Change positively and build resilience for Climate adaptation.
44. Review Local Plan (ensuring plan for Biodiversity Net Gain referencing the National Planning Policy Framework).	Cllr Davenport-Ray	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Local Plan' under the 'Forward-Thinking Economic Growth' outcome.			



Outcome: Lowering our Carbon Emissions

Activity type: Enable

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
45. Deliver Electric Vehicle Charging Strategy.	Cllr Davenport-Ray	Draft Strategy in progress. Added into reporting cycle for Overview and Scrutiny and Cabinet meetings.	↔	G	Strategy will define HDC's role in EV Charging to provide focus and clarity.
46. Pilot Community Carbon Reduction Plans.	Cllr Davenport-Ray	Following the success of the Climate Conversation Event - feedback established a broader platform of information and guidance in the form of a Climate Hub would be more effective than Community Carbon reduction plans. Once delivered in 2024, we will review the interest in community carbon reduction plans as part of the 2024 Climate Conversation. This links with work in partnership with the Council to develop the Locally Determined Contribution for Net Zero in Huntingdonshire which will be delivered in 2024.	↔	G	Following the Climate Conversation 2023 we have responded to the community request for a solution to support their positive action in the form of a Climate Hub, which will better meet their current needs than trialling community carbon reduction plans.
47. Deliver Biodiversity for All (2023-2025) to enable community action and	Cllr Davenport-Ray	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Biodiversity for All' under the 'Lowering our Carbon Emissions' outcome.			

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
support green skills development.					
48. Commission Active Travel Studies (UKSPF) to influence/inform future investment priorities.	Cllr Wakeford	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'UK Shared Prosperity Fund programme' under the 'Forward-Thinking Economic Growth' outcome.			



Outcome: Lowering our Carbon Emissions

Activity type: Influence

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
49. Develop the Council's procurement rules to further embed social and environmental value.	Cllr Mickelburgh	Work has continued with Anglia Ruskin University (ARU) to develop the Procurement policy to incorporate greater focus on social and environmental impacts whilst still achieving value for money. A draft of the policy is planned for Q4.	↓	A	Training will be delivered alongside the reviewed Procurement policy introduction to provide a consistent message.
50. Expand the current Green Business Awards	Cllr Davenport-Ray	Continuing to build links with Economic Development services and connect up communities and	↔	G	Providing targeted climate and sustainability advice for businesses and links to schemes offered/help via

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
Scheme, celebrating best practice and sharing knowledge.		businesses with financial opportunities. The creation of our Online Climate Hub this year will feature an area dedicated to offering advice and useful links for local businesses. Economic Development will be helping to create the content for this section to make it as useful and impactful as possible. In addition to this, as part of our sustainable procurement work with ARU, we will be developing a toolkit for businesses to help them with sustainable procurement and replying to tenders whilst focusing on this.			the online Climate Hub will encourage all levels of businesses to progress in this area and help to create links between us and local businesses which can then be incorporate into the way that we move forward with the Green Business Awards scheme/climate business leaders group or a likewise project in the future.
51. Deliver Huntingdonshire Plan for Nature and contribute to the Local Nature Recovery Strategy to guide greater biodiversity and nature restoration in the district.	Cllr Davenport-Ray	The commissioned study on Huntingdonshire's priority landscapes remains in progress as planned with a draft due in Q4.	↔	G	The study will ensure that HDC takes account of biodiversity at a macro level for Huntingdonshire, supporting the delivery of the Local Nature Recovery Strategy for Cambridgeshire and Peterborough as well as providing a broad framework for our own Biodiversity work.



Outcome: Delivering good quality, high value-for-money services

Activity type: Do

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
52. Refresh our Commercial Investment strategy to develop proposals for future strategic investments.	Cllr Mickelburgh	As economic factors continue to vary significantly it has been decided to delay a review of the Commercial Investment Strategy (CIS) until factors have stabilise to avoid the strategy becoming out of date too quickly.	↔	A	Applicable reserves continue to be invested with the Debt Management Office (DMO) achieving a return similar to the aims of the existing CIS with a lower level of risk.
53. Deliver a renewed Workforce Strategy to prepare the Council for the changing skills needed in our future workforce and to ensure that we can continue to attract, retain and nurture talent.	Cllr Hassall	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Workforce Strategy' under the 'Delivering good quality, high value-for-money services' outcome.			
54. Refresh of operational performance management to deliver improvement and provide	Cllr Ferguson	The new Performance Management Framework was adopted in November. We continue to manage operational performance through key metrics used to identify performance issues or opportunities to improve	↔	G	Performance data on how new initiatives and BAU (business as usual) activity is contributing to Corporate Plan outcomes provides greater transparency and opportunity for scrutiny and identification of any

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
consistent and transparent tracking of what we do and how we do it.		performance. How we deliver continuous improvement is also being informed by new Best Value guidance and the work of the Office for Local Government (Oflog).			corrective actions needed. This is informing the Corporate Plan refresh, with proposals being developed to evolve and add actions where needed. Continuous improvement helps improve economy, efficiency and effectiveness in service delivery and outcomes for our district.
55. Undertake Customer Services improvement programme to ensure that our customers are always at the heart of what we do.	Cllr Ferguson	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Customer Services Improvement Programme' under the 'Delivering good quality, high value-for-money services' outcome.			
56. Deliver the Council Tax Support project to ensure we offer the best support to those that need it.	Cllr Ferguson	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Council Tax Support Scheme Review' under the 'Delivering good quality, high value-for-money services' outcome.			
57. Ensure that the Additional Funding for Energy Bill Rebate is delivered to those who are eligible.	Cllr Ferguson	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Additional Funding for Energy Bill Rebate' under the 'Delivering good quality, high value-for-money services' outcome.			
58. Undertake the Development Management	Cllr Sanderson	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update).			

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
Improvement programme to improve the performance of the planning service.		See 'Planning Improvement programme' under the 'Delivering good quality, high value-for-money services' outcome.			
59. Implement the review of the collection of Green waste and develop proposals for the collection of food waste.	Cllr Taylor	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Green Bins Project' under the 'Delivering good quality, high value-for-money services' outcome.			
60. Progress delivery of Civil Parking Enforcement across the District to enforce on-street parking activity.	Cllr Taylor	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Civil Parking Enforcement' under the 'Delivering good quality, high value-for-money services' outcome.			
61. Deliver the enhancement of visitor facilities at Hinchbrooke Country Park.	Cllr Taylor	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Hinchbrooke Country Park' under the 'Delivering good quality, high value-for-money services' outcome.			
62. Upgrade path and cycleways at Riverside Park St. Neots.	Cllr Taylor	This action is being delivered as a project overseen by our Major Change Board. As such, the progress update as at the end of Quarter 3 can be found in Appendix C (Projects and Programmes update). See 'Riverside Park St. Neots' under the 'Delivering good quality, high value-for-money services' outcome.			



Outcome: Delivering good quality, high value-for-money services

Activity type: Enable

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
63. Do these things well to enable local people to thrive and take new opportunities.	Cllr Ferguson	This action refers to a range of identified projects. Overall progress on these is good and is reported to Members in the quarterly report.	↔	G	All of the projects are focused on our outcomes, with delivery driving achievement and each project specifying the benefits they will create.
64. Enable our outstanding volunteers in our parks, nature reserves and elsewhere to continue to improve the quality of those spaces.	Cllr Taylor	Teams have successfully worked alongside Volunteers and the Biodiversity for All team to deliver surveys locally. Santa's Grotto at Hinchingsbrooke Country Park over December 23 was again a success and resourced by several volunteers including a specific Special Educational Needs and Disability (SEND) session and a meal for vulnerable families.	↔	G	Direct impact to families of SEND children and vulnerable families to include them in activities and support their wellbeing. Volunteering continues to be a popular activity and a core resource for us delivering good quality and high value services across our open spaces.



Outcome: Delivering good quality, high value-for-money services

Activity type: Influence

2023/24 Actions	Portfolio Holder	Progress Update at Quarter 3	Direction of Travel	Latest Status	Impact as a Result of Action
65. Our well-run Council will act as a model for our peers.	Cllr Conboy	<p>Services continue to benchmark against others (for example Operations and One Leisure). Government have introduced Oflog (a national body to oversee local authority performance) and Officers intend to bring more information on this to O&S in January 24.</p> <p>Finally, HDC intends to undergo a Peer Review by the Local Government Association in 2024 and outline plans are being put in place for this.</p>	↔	G	<p>By benchmarking we can establish performance against others (e.g. our Council Tax collection rate is top quartile nationally) and where we have opportunities to improve we can learn from others.</p> <p>The value of Oflog is determined by the measures DLUHC selects, over which we have no control.</p>